



Mattress User Manual

Congratulations on the purchase of your mattress! We use the same quality materials and methods to build this mattress as we do for OEM brand mattresses. The quality mattress combined with our expert product support, and competitive prices hopefully made your purchasing decisions easier. Below are user instructions and warranty information. Inform your housekeeping, nursing, and maintenance staffs of this valuable information that will help you get the service life from this product that we guarantee. Keep this User Manual with the product. Be sure that each person who will be installing, moving or cleaning any MedMattress.com mattress has read this manual.

Set-Up and Installation Before Patient Use

The mattress is shipped in a plastic bag and is either flat or folded and compressed into a carton.

1. In a work area, away from patient rooms or common areas, unpack the mattress. The packing materials may pose hazards to patients and residents. You must properly dispose of all packing materials.
2. Inspect the mattress to ensure it was not damaged in shipment and that it is the correct model and size ordered.
3. If the mattress is satisfactory, discard all shipping materials. A manufacturer's tag is attached at one end of the mattress. Do not remove manufacturer's tag. Removal of the tag will void the warranty.
4. If the product is damaged or the order is not correct: Contact MedMattress.com Customer Service Department at (877) 593-6011. Describe the problem to a customer service specialist and we will aid you in returning and replacing the mattress at our expense.

NOTE: If the mattress is not to be used immediately, remove the mattress from the box and store the product flat in a cool, dry place. Avoid storage areas that are not temperature or humidity controlled.

5. Please note that a "Cleaning and Disinfection Instruction" label is attached behind the manufacturer's tag. Cleaning and Disinfection instructions are also included below. Ensure appropriate personnel are familiar with the prescribed cleaning methods.
6. For best results and patient comfort, we recommend that prior to use, the mattress be allowed to reach ambient patient room temperature. Folded and boxed mattresses need time for compressed foam to return to its normal configuration. Depending on temperature and time in shipment, this may take anywhere from a few minutes to a few hours.

NOTE: MedMattress.com uses various commercial carriers to deliver your shipment. A polyurethane foam mattress can act as an insulator and can store heat or cold for a period of time. Environmental conditions, due to weather or seasonal changes, can expose the mattress to extreme temperatures that would be most uncomfortable for a patient.

7. Once the mattress has reached ambient temperature, install the mattress on the bed frame.

WARNING: You must observe proper sizing of mattress for each bed frame the mattress will be installed on. Check the bed frame manufacturer's recommended mattress sizes for correct fit. An undersized mattress can be hazardous to patients. Refer to the FDA's brochure "A Guide to Bed Safety."

8. Use standard facility linens to cover the mattress. Incontinence pads may be used in conjunction with this product.
9. The product is ready for patient or resident use.



Cleaning

The mattress must be cleaned and disinfected between each patient change. Do not launder or dry clean this mattress. Mattress covers (top, bottom and sides) should be thoroughly cleaned with mild soap and water and a soft cloth to remove dirt and foreign substances. Rinse off remaining soap with clean water to avoid deterioration of mattress cover.

Disinfection

Follow standard precautions. Use an EPA-registered disinfectant in accordance with manufacturer's label instructions. Do not allow cleaning solutions to pool or saturate the surface. Allow covers to air-dry.

Inspection

Frequency: Inspect the mattress and components at every patient change, cleaning, or at a minimum every month.

Covers: Regular inspection of the mattress covers ensures that the mattress is in good condition to receive a patient or resident. Inspect the mattress cover at every patient change for cuts, rips, tears, or cracks. Do not use this product if the cover material is damaged. While inspecting the sleep surface also check the bed frame deck for broken or missing springs or metal parts that could have damaged the mattress. Bed decks with springs sometimes sag due to overloading from heavy patient weights and years of use. Avoid placing this or other foam mattresses on a worn or sagging bed deck. Repair or replace any bed frame that is in poor condition.

Foam: The best American-made 100% virgin, polyurethane foams are used in the manufacturing of our mattresses. There are no fillers. The foams used in this mattress meet California Technical Bulletin 117 and an optional flammability barrier allows the mattress to meet California Technical Bulletin 129 standards. With use, any foam may compress over time. Replace the foam core if it becomes permanently compressed by more than one inch.

Fire Barrier: Mattresses with the optional fire barrier should be inspected semi-annually. Replace any barrier if it is worn or shows signs of breakdown, or moisture damage.

Replacement: Replace worn or damaged mattress components that do not meet inspection criteria. Replace mattress cover if it is ripped or torn. The foam core must be replaced if it has been soiled or damaged by moisture.

Weight Capacity

Even the best polyurethane foams lose their original resiliency over time. Our mattresses are limited to a patient weight of 350 pounds. Do not place patients in excess of 350 pounds on the mattress. Excess weight can permanently compress the foam and damage the product.

Repair Parts

MedMattress.com makes available to the purchaser original equipment replacement parts for damaged or worn-out components so you can restore your mattress to its original configuration. Call MedMattress.com Customer Service at (877) 593-6011 and speak with a product specialist to help you properly identify the parts you need. Model identification and product dimensions can be found on the manufacturer's tag on the product. This information will ensure you purchase the right parts.



Recommended Cleaning

Recommended Cleaning Solutions

These are standard types of disinfectants used in a hospital environment. It is important not to let disinfectants pool on a mattress surface. Furthermore, it is recommended that hospital use a disinfectant with a pH value less than 9, ideally a neutral pH.

Chemical Class	Active	pH
Quaternary Ammonium Chloride	Didecyl dimethyl ammonium chloride = 8.704%	9.0 - 10.0 in use
	Alkyl dimethyl benzyl ammonium chloride = 8.19%	9.0 - 10.0 in use
	Alkyl dimethyl benzyl ammonium chloride = 13.238%	9.5 in use
	Alkyl dimethyl ethylbenzyl ammonium chloride = 13.238%	9.5 in use
	n-Alkyl dimethyl benzyl ammonium chlorides = 0.105%	11.7 in use
	n-Alkyl dimethyl ethylbenzyl ammonium chlorides = 0.105%	11.7 in use
Phenolic	o-phenylphenol = 7.06%	10.0 in use
	o-benzyl-p-chlorophenol = 10.60%	10.0 in use
	p-tert-amylphenol = 3.62%	10.0 in use
	Ortho-Phenylphenol = 3.40%	3.1 +/- 0.4 in use
	Ortho-Benzyl-para-Chlorophenol = 3.03	3.1 +/- 0.4 in use
Bleach	Sodium hypochlorite	12.2
Alcohol	Isopropyl alcohol = 70%	5.0 - 7.0

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